

How does Donner Photographic keep your students' images safe and secure?

At Donner Photographic, student safety and privacy are our top priority. We are committed to protect the privacy and personal information of every student we photograph.

Donner Photographic only requires the student's name, teacher and grade, we do not request phone numbers, mailing or email addresses. This is the only data attached to the image. This information is used for packaging and delivery purposes only.

When ordering online through our secure website, parents have the option to purchase specialty items and to have the portraits sent right to their home. In order to receive some specialty items or home delivery, an address is required by the parent during checkout. This is for shipping purposes only; we do not sell this information.

For any student that is photographed for school purposes only (not purchasing a package), a cover sheet is sent home for another opportunity to purchase. The cover sheet (without the student's image) is sent to the school with the finished packages.

Student images are kept for many years as a courtesy to parents who may want to purchase photos from previous years. This was started in 2007. All images are securely kept and can only be accessed by the client portal or the customer portal.

Student images are only available to parents to purchase and the designated school representative for school purposes. We do not sell, share or distribute any images or information, including facial recognition and AI training models. Donner Photographic is an independent, locally, privately owned company.

Our secure client portal allows schools to access student images securely; no email, USB's or CD's. This portal supports everything from student identification to yearbook creation. Our secure online ordering offers peace of mind. Parents can only access their child's images via our secure customer portal. Each portal has their own username and password to create added security.

We require any parent calling in regarding their child's image(s), to provide us with their UID and tag number (which is found on their coversheet). If this information can't be given, we contact the school directly to verify the parent information and confirm they are the parent of that child.

All photographers hired at Donner Photographic, go through a vigorous background check. We value children's safety and only want the best qualified photographers working with them whether they are 2 or 18.